CANCELLATION POLICY

1. In the event that your application for a Montenegrin visa is rejected

Airline tickets

The ticket will be refunded in full, including the applicable fare and most fees, with the exception of any charges of up to EUR 40, depending on the airline's policy. An official visa refusal letter issued by the Embassy must be provided. We recommend checking the applicable refund conditions with the airline before purchasing your ticket.

Hotel accommodation, registration fee and social events

The full amount paid will be refunded, less any applicable bank charges.

2. Cancellations for any other reason

Airline tickets

Refunds will be processed in accordance with the fare conditions and the terms and regulations of the respective airline. The applicable conditions will be communicated to you in detail by our booking desk before the ticket is issued.

Hotel accommodation, registration fee and social events

- **Cancellations received by June 1, 2027:** Full refund, less EUR 50 for bank and administrative charges.
- **Cancellations received from June 1 to July 15, 2027:** 50% of the amount paid will be refunded, less any applicable bank charges.
- **Cancellations received after July 15, 2027:** No refund will be issued.

All cancellation requests must be submitted in writing by email to **mailing@icomonline.org** and **office@impalayu.com**.